



**FY 2019-2020
IMPACT REPORT**

Our mission is to provide affordable and accessible adult day care and support services to families affected by Alzheimer's and other forms of memory impairment diseases. We do this by providing innovative adult day care programs, family support, case management, crisis intervention, family and community education, advocacy, information and referrals.

OPERATING BUDGET

\$.90 OF EVERY DOLLAR WE TAKE IN GOES BACK INTO OUR PROGRAMS.

Annual budget for FY '18-'19

\$2,529,875

Annual budget for FY '19-'20

\$2,607,509



Despite rising costs,
we have not increased
our day center rates in

5
FISCAL YEARS

Due to our generous grantors and donors, rates have remained at \$95 for a full-day/\$65 for a half-day

STATISTICS* | IN SAN DIEGO:



OVER
84,000

people are living with Alzheimer's disease or a related dementia



OVER
200,000

San Diegans are caring for a loved one with dementia

*www.alzsd.org



Alzheimer's disease is the 3rd leading cause of death

DAY CENTERS

ON AN ANNUAL BASIS, WE PROVIDE DIRECT CARE TO OVER **300** FAMILIES

AVERAGE AGE OF PARTICIPANT IS

81

YEARS OLD

AVERAGE LENGTH OF STAY AT OUR CENTERS IS

11

MONTHS

AVERAGE COST TO CARE FOR A PARTICIPANT IS

\$36,548

ANNUALLY

PAYOR SOURCES

THE GLENNER CENTERS ACCEPT:

- › PRIVATE PAY
- › LONG TERM CARE INSURANCE
- › VETERAN BENEFITS
- › COUNTY GRANTS



SUPPORT GROUPS

17 FREE, MONTHLY, PROFESSIONALLY-FACILITATED CAREGIVER SUPPORT GROUPS TO **330** INDIVIDUALS

Annual cost of providing these support groups

\$12,147

Due to COVID-19, support groups held between March 2020-June 2020 were held virtually.



GLENNERCARE™

GEORGE G. GLENNER ALZHEIMER'S FAMILY CENTERS, INC.®

In keeping with our mission to serve families affected by Alzheimer's, effective 4/15/20, the Glenner Centers launched a new service to support families affected by Alzheimer's called GLENNERCARE™.

GLENNERCARE™ is:

- › A virtual service that provides dementia care support via phone, email and/or video call
- › Designed to reduce the incidence of unnecessary visits to the doctor, urgent care center, emergency room and/or hospital
- › Offered on a private pay basis for \$91.25/month
- › Covered by some Long Term Care Insurance plans

24 INITIAL MEMBERS

WERE SERVED FROM 4/15/20-6/30/20

Annual cost to run the program

\$48,229

COVID



coronavirus

The Glenner Centers were significantly affected by the COVID-19 pandemic that swept the United States in 2020. From April 7, 2020 - June 1, 2020, all 3 Glenner Centers voluntarily and temporarily suspended services out of an abundance of caution for our participants, staff and families. During that time, we carefully developed our policies and procedures to ensure a safe reopening and did not impose any furloughs or layoffs on our employees. On June 1, 2020, we reopened all centers at 25% capacity and safely grew that number over time. We implemented many new safety protocols as advised by the CDC at a significant cost to our organization. None of these costs were passed on to our families. As an "essential service" to the community, we are proud that our centers remained open for the remainder of the fiscal year.



FY 2019-2020 IMPACT REPORT

MEMORY CAFÉS

Memory Cafés give local seniors the opportunity to keep the brain active by engaging in brain-stimulating activities.



**13 FREE
MEMORY CAFÉS**

THROUGHOUT SAN DIEGO COUNTY PER MONTH

APPROXIMATELY

99 OLDER ADULTS ACCESS
THE CAFÉS PER MONTH

THE ANNUAL COST TO RUN THE MEMORY CAFÉ PROGRAM

\$26,159

*Due to COVID-19, Memory Cafés were suspended from early March 2020-June 2020.

GUARDIAN ANGEL PROGRAM*

➔ A **MONTHLY** average of **25 VOLUNTEERS** provided approximately **174 hours of companionship** to an average of **234 RESIDENTS** in San Diego County senior living communities

➔ Estimated value of this free service to an assisted living community:

\$17,535 ANNUALLY

*Funded by **Aging & Independence Services, County of San Diego**



PROFESSIONAL DEMENTIA CARE EDUCATION



357 INDIVIDUALS HAVE PARTICIPATED IN OUR SPECIALIZED ALZHEIMER'S AND DEMENTIA CARE TRAINING PROGRAM.



1 EDUCATIONAL SYMPOSIUM TO

51 INDUSTRY PROFESSIONALS

In 2019, the Glenner Centers received a generous grant from the **ARTHUR RUPE FOUNDATION** to cover the expense of holding specialized caregiver classes and free respite care.



THE PROGRAM INCLUDED

12 CLASSES & **18** FAMILY CAREGIVERS ATTENDED

FREE RESPITE CARE was provided at our Chula Vista/Town Square® Day Center and served **11** individuals with dementia.

THE ANNUAL COST TO RUN THE PROFESSIONAL EDUCATION PROGRAM

\$82,217

Due to COVID-19, classes and symposia held between March 2020-June 2020 were held virtually.

THANK YOU!

This was an unprecedented year for the Glenner Centers and we sincerely thank the donors and grantors that provided extra support. As a result, with the exception of the 7 weeks of voluntary, temporary suspension, we were able to continue to provide the majority of our affordable and accessible programs to the San Diego community.

The George G. Glenner Alzheimer's Family Centers, Inc.® is a 501(c)(3) non-profit organization.
Tax ID: 95-3794678

