Our mission is to provide affordable and accessible adult day care and support services to families affected by Alzheimer’s and other forms of memory impairment diseases. We do this by providing innovative adult day care programs, family support, case management, crisis intervention, family and community education, advocacy, information and referrals.

**Operating Budget**

$0.90 of every dollar we take in goes back into our programs.

<table>
<thead>
<tr>
<th>Annual budget for FY '18-'19</th>
<th>$2,529,875</th>
</tr>
</thead>
<tbody>
<tr>
<td>Annual budget for FY '19-'20</td>
<td>$2,607,509</td>
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</table>

Despite rising costs, we have not increased our day center rates in 5 fiscal years. Due to our generous grants and donors, rates have remained at $35 for a full-day/$65 for a half-day.

**Payor Sources**

The Glenner Centers accept:

- **Private Pay**
- **Long Term Care Insurance**
- **Veteran Benefits**
- **County Grants**

**Support Groups**

17 free, monthly, professionally facilitated caregiver support groups to 330 individuals.

Annual cost of providing these support groups $12,147.

Due to COVID-19, support groups held between March 2020-June 2020 were held virtually.

**Statistics**

In San Diego:

**Over 84,000** people are living with Alzheimer’s disease or a related dementia.

**Over 200,000** San Diegans are caring for a loved one with dementia.

*www.alzsd.org*

**Day Centers**

On an annual basis, we provide direct care to over 300 families.

- **Average Age of Participant** is 81 years old.
- **Average Length of Stay at Our Centers** is 11 months.
- **Average Cost to Care for a Participant** is $36,548 annually.

**GlennerCareTM** is:

- A virtual service that provides dementia care support via phone, email and/or video call.
- Designed to reduce the incidence of unnecessary visits to the doctor, urgent care center, emergency room and/or hospital.
- Offered on a private pay basis for $91.25/month.
- Covered by some Long Term Care Insurance plans.

24 initial members were served from 4/15/20-6/30/20.

Annual cost to run the program $48,229.

The Glenner Centers were significantly affected by the COVID-19 pandemic that swept the United States in 2020. From April 7, 2020 - June 1, 2020, all 3 Glenner Centers voluntarily and temporarily suspended services out of an abundance of caution for our participants, staff and families. During that time, we carefully developed our policies and procedures to ensure a safe reopening and did not impose any furloughs or layoffs on our employees. On June 1, 2020, we reopened all centers at 25% capacity and safely grew that number over time. We implemented many new safety protocols as advised by the CDC at a significant cost to our organization. None of these costs were passed on to our families. As an "essential service" to the community, we are proud that our centers remained open for the remainder of the fiscal year.
MEMORY CAFÉS
Memory Cafés give local seniors the opportunity to keep the brain active by engaging in brain-stimulating activities.

13 FREE MEMORY CAFÉS THROUGHOUT SAN DIEGO COUNTY PER MONTH
APPROXIMATELY 99 OLDER ADULTS ACCESS THE CAFÉS PER MONTH

THE ANNUAL COST TO RUN THE MEMORY CAFÉ PROGRAM $26,159
*Due to COVID-19, Memory Cafés were suspended from early March 2020-June 2020.

GUARDIAN ANGEL PROGRAM*
A MONTHLY average of 25 VOLUNTEERS provided approximately 174 hours of companionship to an average of 234 RESIDENTS in San Diego County senior living communities
Estimated value of this free service to an assisted living community: $17,535 ANNUALLY

PROFESSIONAL DEMENTIA CARE EDUCATION
357 INDIVIDUALS HAVE PARTICIPATED IN OUR SPECIALIZED ALZHEIMER’S AND DEMENTIA CARE TRAINING PROGRAM.
1 EDUCATIONAL SYMPOSIUM TO 51 INDUSTRY PROFESSIONALS

In 2019, the Glenner Centers received a generous grant from the ARTHUR RUPE FOUNDATION to cover the expense of holding specialized caregiver classes and free respite care.

THE PROGRAM INCLUDED 12 CLASSES & 18 FAMILY CAREGIVERS ATTENDED
FREE RESPITE CARE was provided at our Chula Vista/Town Square® Day Center and served 11 individuals with dementia.

THE ANNUAL COST TO RUN THE PROFESSIONAL EDUCATION PROGRAM $82,217
Due to COVID-19, classes and symposia held between March 2020-June 2020 were held virtually.

THANK YOU!
This was an unprecedented year for the Glenner Centers and we sincerely thank the donors and grantors that provided extra support. As a result, with the exception of the 7 weeks of voluntary, temporary suspension, we were able to continue to provide the majority of our affordable and accessible programs to the San Diego community.

The George G. Glenner Alzheimer’s Family Centers, Inc.* is a 501(c)(3) non-profit organization.
Tax ID: 95-3794678